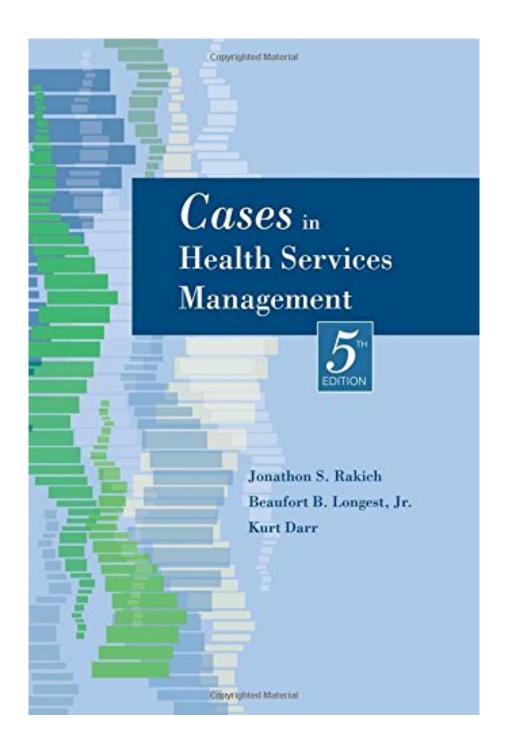


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Review

Intended for graduate students preparing to become managers or administrators in health service organizations, this volume helps hone their problem-solving skills by working through details of real-world cases. Providing a framework for decision-making and debate, 28 chapters discuss issues relating to public policy, strategic management, the medical staff, administration and governance, resource utilization, and organizational dynamics. There is no index. The fifth edition adds ten cases on the cost of drug-eluting stents, flu vaccine shortages, Santorini Hospital, and ethics. --Book News, Inc. 2010-06-09

About the Author

Dr. Rakich received his master of business administration from the University of Michigan-Ann Arbor and his doctorate from Saint Louis University. His university instructional areas are strategic management and health services administration. During his 36 year teaching career, Dr. Rakich has coauthored 3 books in 12 editions, 40 journal articles (including those in Health Care Financing Review, Health Care Management Review, Hospital & Health Services Administration, Journal of Health & Society Policy, and Hospital Topics), and 35 conference proceedings and professional papers. Professor Rakich has been awarded a postdoctoral federal faculty fellowship with the U.S. Department of Health and Human Services and has served on the board of trustees of a home health agency and health systems agency. During academic sabbaticals, he served an administrative residency at Summa Health System and conducted on-site research of the Canadian health care system. Professor Rakich is a member of the Academy of Management, the Association for Health Services Research, and the Decision Sciences Institute. He holds personal membership in the Association of University Programs in Health Administration and is a faculty affiliate of the American College of Healthcare Executives. Professor Rakich is Distinguished Professor Emeritus of Management and Health Services Administration at the University of Akron, where he taught from 1972 to 1999. During that period he held administrative positions as Director of Graduate Programs in Business, Director of Executive Development Programs, and Coordinator of the MBA-Health Services Administration option program

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